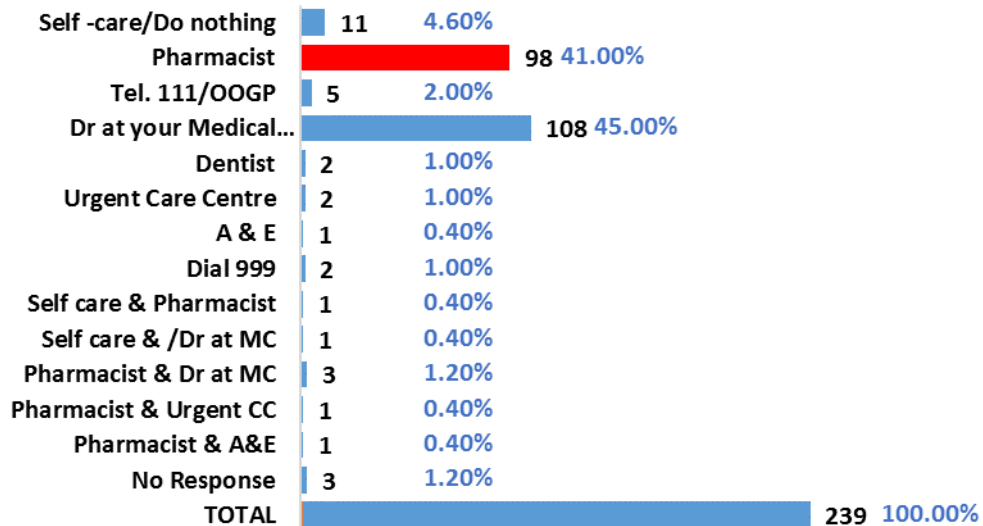


LOMBARD MEDICAL CENTRE PATIENT REFERENCE GROUP SURVEY

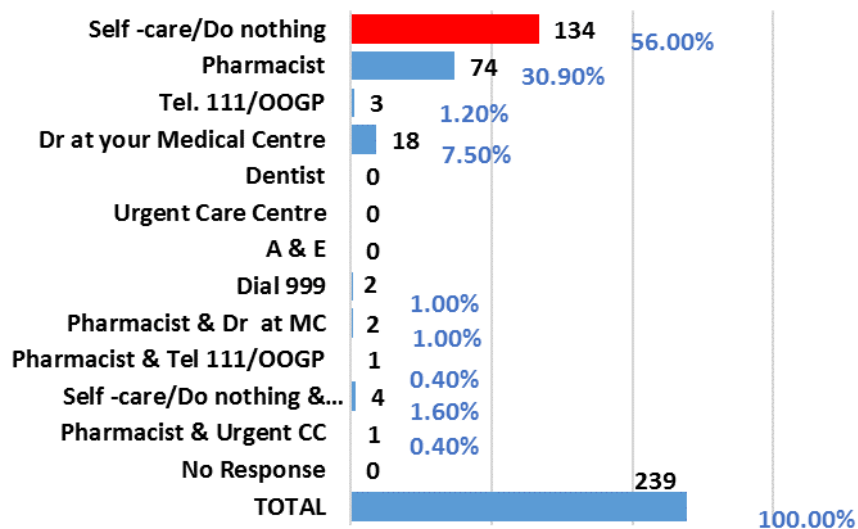
(2016/2017)

Where would you go to seek medical help?
 [Correct answers are coloured red in the charts below]

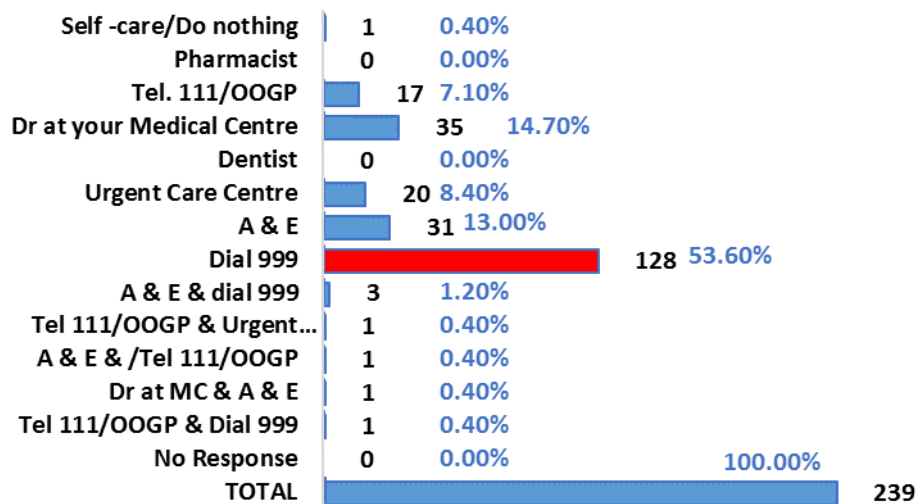
1. If you had an eye infection for a week which of the above would you contact



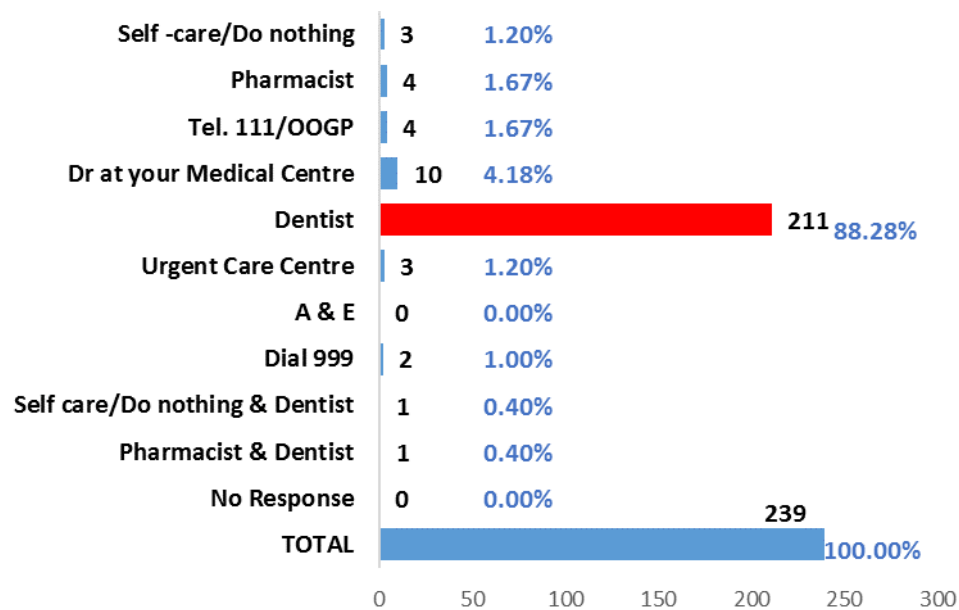
2. If you had a cough with a runny nose for a week and do not have any other conditions, which of the above would you contact?



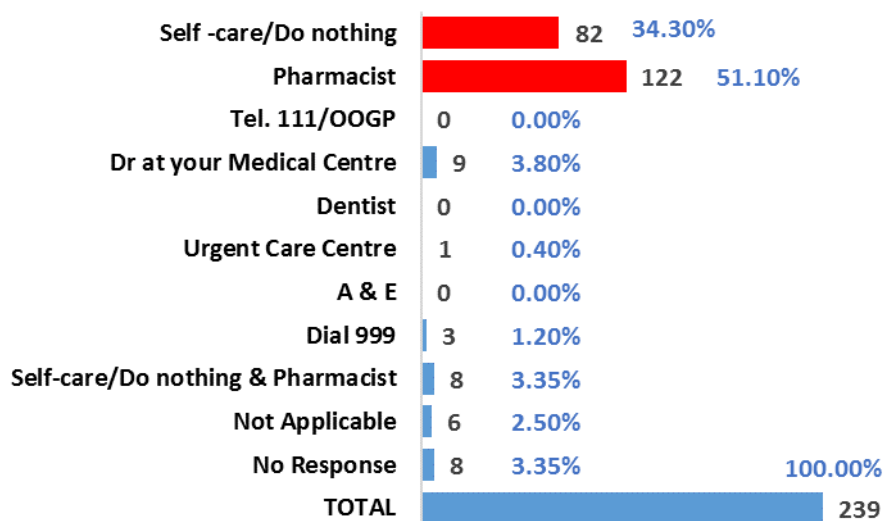
3. If you had heart disease/angina and have chest pains with tingling down your arm, which of the above would you contact?



4. If you had toothache and a swelling on your cheek, which of the above would you contact?

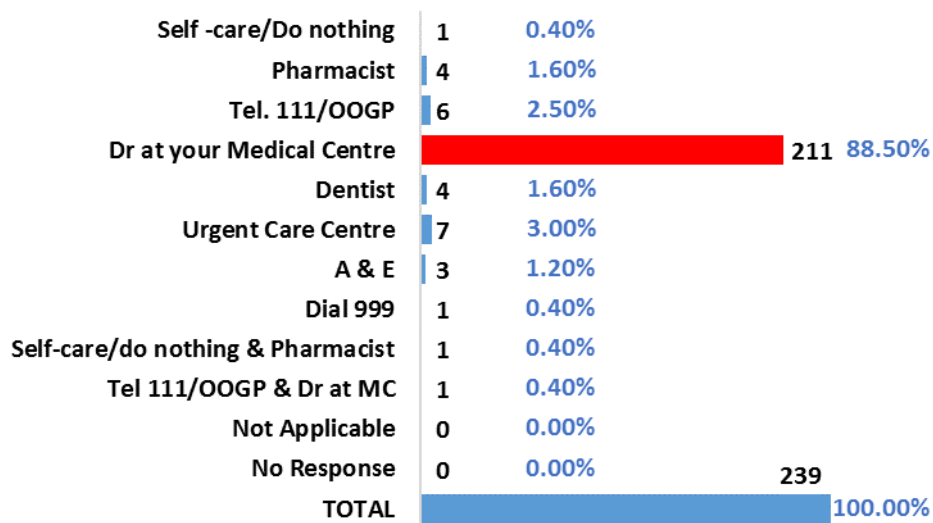


5. If your children had head lice which of the above would you contact?

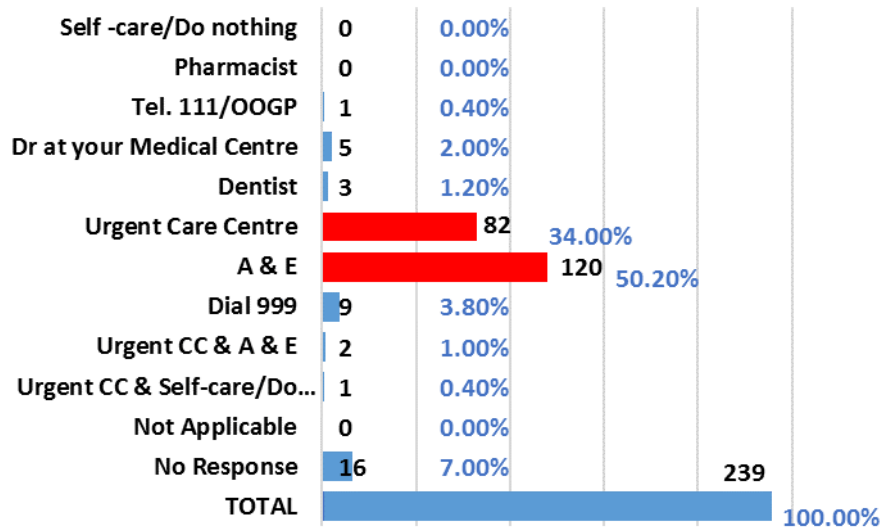


6.

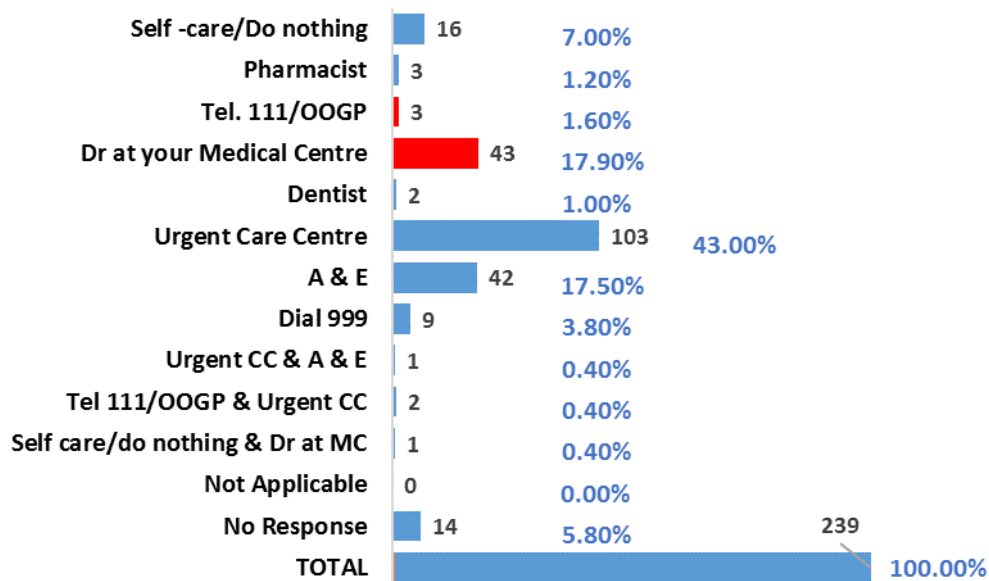
You discover a mole on your back that was itchy and bleeding, which you hadn't noticed before, which of the above would you contact?



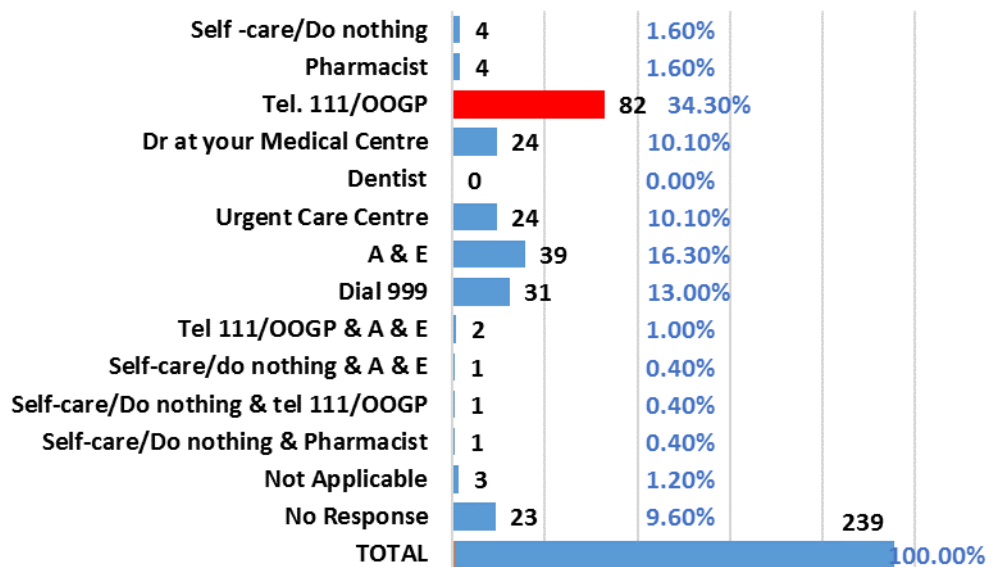
7. You have broken your arm, which of the above would you contact?



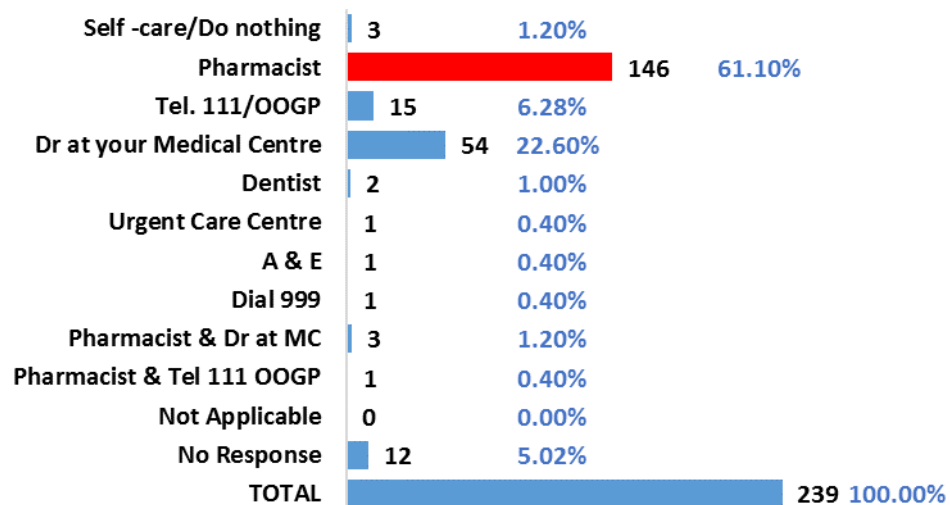
8. You have twisted your knee after playing tennis it is swollen, and you can hardly walk, which of the above would you contact?



9. Your child becomes unwell during the night with a fever and a rash, which of the above would you contact?

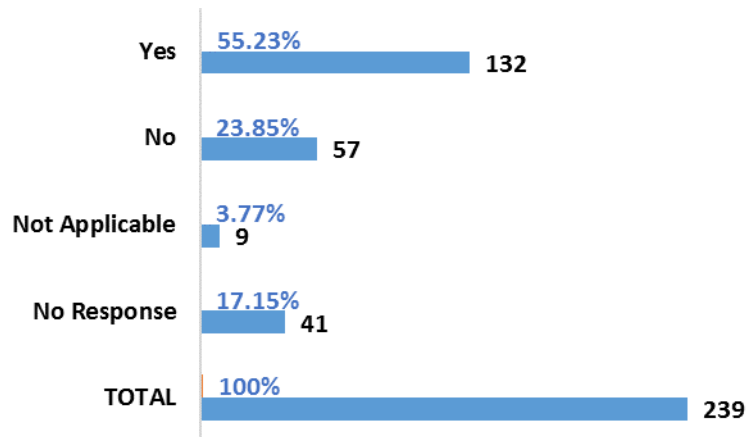


10. You have query regarding some medication you have been prescribed, which of the above would you contact?

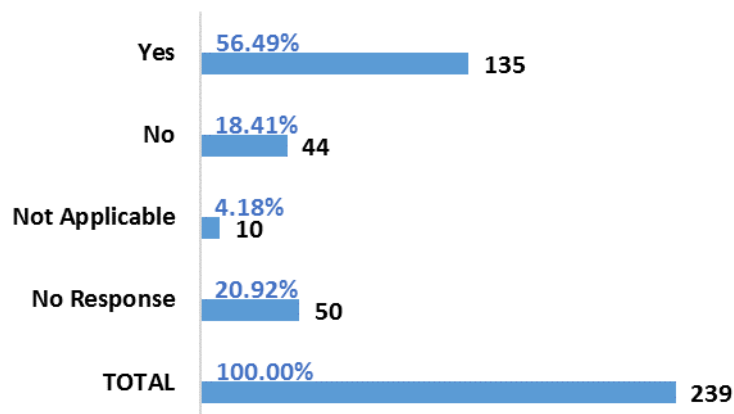


11. If you have been attending this Medical Centre for a year or more please answer this additional question: Comparing the last twelve months with the previous twelve months do you believe that overall there have been improvements in any of the services provided by the:

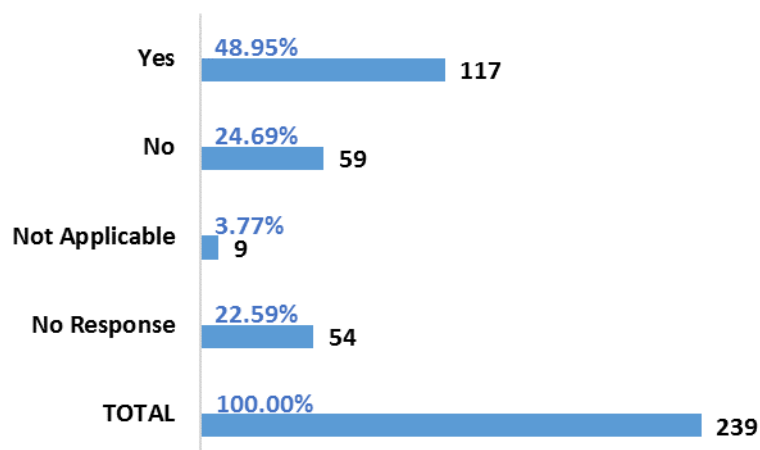
Doctors



Nurses



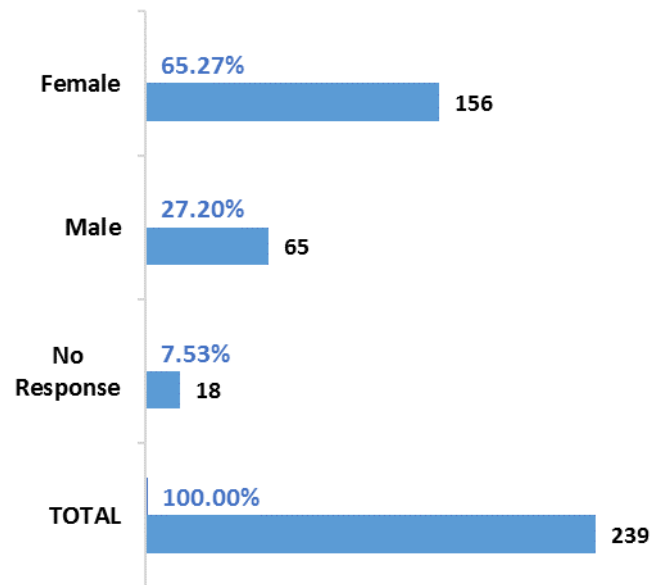
Admin Staff



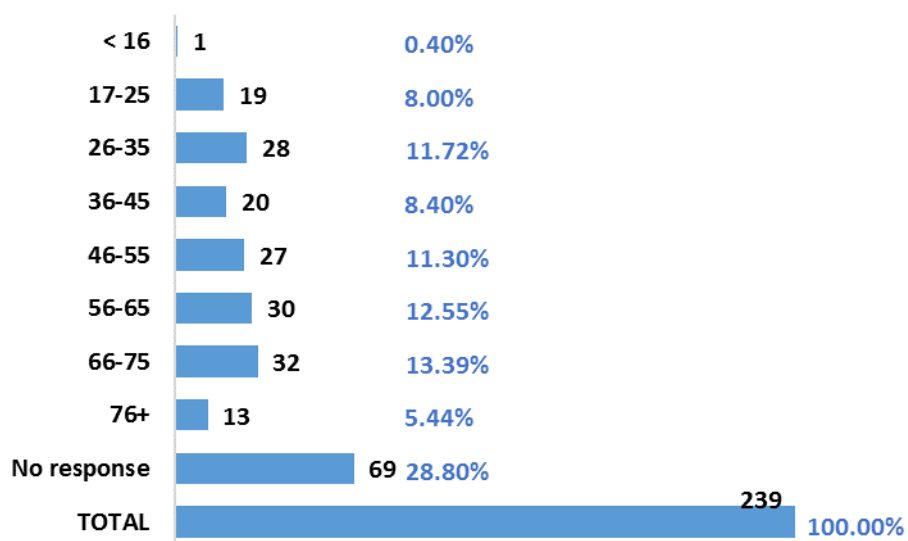
Please indicate below those areas where you believe improvements have been made.

See Appendix 1

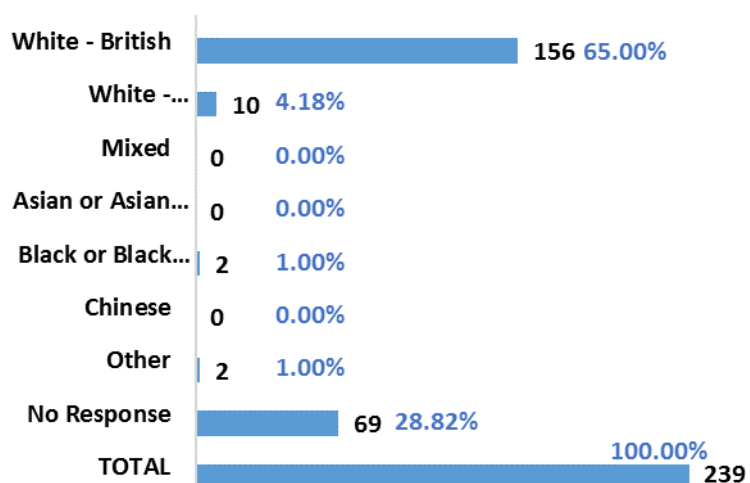
12. Are you male or female?



13. How old are you?



14. What is your ethnic group?



This short Survey is being carried out by the Patient Representative Group on behalf of the Lombard Medical Centre. For more information about our role within the Surgery, please see details on the main Notice Board in the waiting room.

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE.